

# Littleover Neighbourhood Event

**Community Drop-in and chat event**

**Tuesday 4th August 2026, 5:30pm – 7:00pm**

**Littleover Methodist Church**

**Constable Dr, Littleover, Derby DE23 6EP**

In attendance for you to speak to, will be –

- Local Ward Councillors
- Derby City Council Neighbourhood Team
- Derby City Council Traffic and Transport Team
- Derby City Council Community Safety Team
- Derbyshire Constabulary Safer Neighbourhood Team
- Information on your Local Community Partnership will also be available on the night
- Information around the upcoming Big Conversation Event

If you are a group or organisation that would like to get involved, please contact the Neighbourhood Team.

For more information contact the Neighbourhood Team on [Neighbourhoods@derby.gov.uk](mailto:Neighbourhoods@derby.gov.uk) or one of your local ward Councillors.

**August 2026**

**Contacts:**



**Cllr Ajit Atwal**

[Ajit.Atwal@derby.gov.uk](mailto:Ajit.Atwal@derby.gov.uk)



**Cllr Lucy Care**

[Lucy.Care@derby.gov.uk](mailto:Lucy.Care@derby.gov.uk)



**Cllr Emily Lonsdale**

[Emily.Lonsdale@derby.gov.uk](mailto:Emily.Lonsdale@derby.gov.uk)



## ***Community Speed Watch update July 2026***

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Community Speedwatch is a scheme to allow trained volunteers to address speed concerns in their communities.

This is achieved by:

- Undertaking high-visibility roadside operations to educate speeding drivers, with a view to improving driver behaviour.
- Educate motorists in Derbyshire to the dangers of speeding.
- Reporting to the Police the details of speeding vehicles in specific areas where speed is of concern. These speed monitoring reports enable the Police to:
  - Send advisory letters to the registered owners to confirm their vehicle was travelling and that the speed was in excess of the speed limit.
  - Use the data gathered to inform Police and others on the allocation of resources and general road safety issues.
- Delivering locally based feedback and help with problem solving schemes where speeding is of a specific concern to the community and supported by the Police.
- Speed Watch is not enforcement, it is about raising awareness of speeding within communities and the education of drivers.

### **Notification Stage**

This stage rests with the Police:

Stage 1: An advisory letter will, in most cases, be sent to the registered keeper.

Stage 2: Should the vehicle come to notice again and has the same registered keeper, a second letter with a more direct message will be sent.

Stage 3: If a vehicle with the same registered keeper continues to be reported or drives at an excessive speed a personal visit will be arranged through SNT or the Road Policing Unit.

Stage 4: Police intel and targeted enforcement.

### **Gesticulation**

The amount of verbal abuse towards volunteers when deployed has risen. Vehicle details are now taken and passed to the Police who will now send an advisory letter to the registered keeper.

**Results in detail from 1<sup>st</sup> January 2026 – 30<sup>th</sup> June 2026 covering Littleover & Blagreaves Wards**

| Date          | Location        | Captured   | No of Vehicles | Vehicles Speeding % | Stage 1    | Stage 2   | Stage 3  | Stage 4 | Local     |
|---------------|-----------------|------------|----------------|---------------------|------------|-----------|----------|---------|-----------|
| 14.01.26      | Rykneld Road    | 6          | 296            | 2%                  | 4          | 1         | 1        |         | 1         |
| 22.01.26      | Rykneld Road    | 11         | 275            | 4%                  | 10         | 0         | 1        |         | 5         |
| 24.01.26      | Blagreaves Lane | 11         | 342            | 3%                  | 11         | 0         | 0        |         | 3         |
| 29.01.26      | Havenbault Lane | 1          | 172            | 1%                  | 1          | 0         | 0        |         | 1         |
| 03.02.26      | Pastures Hill   | 3          | 362            | 1%                  | 2          | 0         | 0        |         | 1         |
| 07.02.26      | Blagreaves Lane | 4          | 283            | 1%                  | 4          | 0         | 0        |         | 1         |
| 10.02.26      | Rykneld Road    | 6          | 254            | 2%                  | 5          | 1         | 0        |         | 1         |
| 17.02.26      | The Hollow      | 3          | 299            | 1%                  | 3          | 0         | 0        |         | 2         |
| 21.02.26      | Blagreaves Lane | 4          | 282            | 1%                  | 4          | 0         | 0        |         | 1         |
| 24.02.26      | Pastures Hill   | 3          | 345            | 1%                  | 3          | 0         | 0        |         | 0         |
| 03.03.26      | Rykneld Road    | 5          | 276            | 2%                  | 5          | 0         | 0        |         | 1         |
| 12.03.26      | Havenbault Lane | 5          | 162            | 3%                  | 5          | 0         | 0        |         | 0         |
| 17.03.26      | Rykneld Road    | 16         | 371            | 4%                  | 16         | 0         | 0        |         | 1         |
| 21.03.26      | The Hollow      | 10         | 399            | 3%                  | 8          | 2         | 0        |         | 3         |
| 26.03.26      | Pastures Hill   | 13         | 374            | 3%                  | 12         | 1         | 0        |         | 2         |
| 08.04.26      | Rykneld Road    | 20         | 272            | 7%                  | 19         | 0         | 0        |         | 13        |
| 14.04.26      | The Hollow      | 4          | 311            | N/A                 | N/A        | N/A       | N/A      |         | N/A`      |
| 18.04.26      | Blagreaves Lane | 16         | 407            | 4%                  | 14         | 1         | 1        |         | 6         |
| 21.04.26      | Rykneld Road    | 6          | 282            | 2%                  | 6          | 0         | 0        |         | 2         |
| 28.04.26      | Pastures Hill   | 2          | 378            | 1%                  | 1          | 1         | 0        |         | 1         |
| 06.05.26      | Havenbault Lane | 10         | 174            | 6%                  | 10         | 0         | 0        |         | 4         |
| 12.05.26      | Rykneld Road    | 10         | 286            | 3%                  | 9          | 1         | 0        |         | 3         |
| 16.05.26      | Blagreaves Lane | 18         | 411            | 4%                  | 16         | 1         | 0        |         | 4         |
| 19.05.26      | The Hollow      | 3          | 637            | 1%                  | 3          | 0         | 0        |         | 0         |
| 26.05.26      | Rykneld Road    | 8          | 301            | 3%                  | 8          | 0         | 0        |         | 2         |
| 30.05.26      | Blagreaves Lane | 20         | 352            | 6%                  | 19         | 0         | 0        |         | 11        |
| 04.06.26      | Littleover Lane | 9          | 119            | 8%                  | 9          | 0         | 0        |         | 2         |
| 10.06.26      | Pastures Hill   | 8          | 529            | 2%                  | 5          | 1         | 1        |         | 3         |
| 17.06.26      | Littleover Lane | 4          | 117            | 3%                  | 4          | 0         | 0        |         | 2         |
| 20.06.26      | Blagreaves Lane | 12         | 394            | 3%                  | 10         | 1         | 0        |         | 5         |
| 24.06.26      | Havenbault Lane | 8          | 167            | 5%                  | 7          | 0         | 0        |         | 3         |
| <b>Totals</b> | <b>31</b>       | <b>259</b> | <b>9,629</b>   |                     | <b>233</b> | <b>11</b> | <b>4</b> |         | <b>84</b> |

- Gesticulation letters – 3 letters have been sent in response to verbal abuse towards the team. 2 letters were sent in May and 1 letter in June.
- 2 recorded incidents of threatening behaviour, 1 incident in February and 1 incident in June. Both drivers have been visited by the Police.
- A total of 31 sessions completed with 259 speeding vehicles captured.
- 9,629 vehicles were checked in total.

- No planned sessions were cancelled.
- Although 233 first letters were sent, stage 2 drops significantly to 11, indicating that drivers do take on board the stage 1 advisory letter.
- On the 21<sup>st</sup> February PCSO Supervisor Sam Coleman stopped 1 speeding vehicle roadside to educate the driver.
- On the 21<sup>st</sup> April Debbie Turner and Sarah Chambers from Community Speed Watch based at Police HQ joined our session.
- We have had numerous visits from PCSO Luke Murphy to support our sessions. On the 17<sup>th</sup> June PCSO Murphy attended the planned session due to previous threatening behaviour at this location.
- The support from Littleover SNT is outstanding and acts of threatening behaviour is taken seriously. I have been in discussions with Police HQ regarding Body Worn Video for several months in order to protect the team.
- Littleover Lane – This location has been raised as a concern. The residents are so supportive of our sessions, every time we are roadside residents come out to speak to us. We have witnessed not only vehicles travelling at speed but the problem with cyclists and E scooters riding in front of cars. The highest recorded speed we have recorded is 55 mph in a 30 mph limit in July (session not included in the above figures). I would recommend that “speed tubes” are used at this location in order to monitor the road 24/7 so we can have a better understanding of the speeds at which vehicles are travelling together with timings.
- Of 84 speeding vehicles captured the drivers lived locally, meaning 32% of all vehicles captured speeding, the drivers were living in Littleover.

### Year on Year Data

The first speedwatch session for Littleover/Blagreaves wards was conducted on the 22<sup>nd</sup> May 2017, since then we have gone from strength to strength. The figures below give an insight into the number of sessions held per year and the commitment of all volunteers conducting sessions.

| Year | Sessions | Captured | No of vehicles | Stage 1 | Stage 2 | Stage 3 | Stage 4 | Local |
|------|----------|----------|----------------|---------|---------|---------|---------|-------|
| 2017 | 19       | 119      |                |         |         |         |         |       |
| 2018 | 46       | 712      |                |         |         |         |         |       |
| 2019 | 43       | 786      |                |         |         |         |         |       |
| 2020 | 43       | 567      |                |         |         |         |         |       |
| 2021 | 33       | 581      | 11264          |         |         |         |         |       |
| 2022 | 45       | 388      | 13409          |         |         |         |         |       |
| 2023 | 39       | 389      | 14168          |         |         |         |         |       |
| 2024 | 39       | 488      | 13065          | 413     | 8       | 0       | 0       | 139   |
| 2025 | 45       | 372      | 15,912         | 345     | 8       | 3       | 0       | 90    |

More data is now being held, so blank spaces indicate no data held for that period.

Looking at the data for 2024:

- There are 0 cases for stage 4.
- The reduction from stage 1 advisory letter to stage 2 reduces dramatically.
- 3 stage 3 visits by the Police.
- 24% of all vehicles captured speeding the drivers were living in Littleover.

Marion Russell

Community Speedwatch Co-ordinator for Littleover

# **Police Safer Neighbourhood Update**

Your Littleover Safer Neighbourhood Team would like to give you an update on the areas they are focusing on in the Littleover Ward over the next three months.

Our Priorities have been set for the next 3 months after consulting with local councillors, council representatives, community groups and the public. The three priorities for the Littleover/Blagreaves area will be:

- 1 – Road safety on Littleover lane.
- 2 – ASB at St Peters Churchyard.
- 3 – Engagement at the Royal Derby Hospital.

The focus is the road safety on Littleover Lane. This was created as a priority owing to a disproportionate number of collisions and community concerns around speeding. We will look to incorporate a focus of E-Scooter seizure at this location given further concerns reported by the community as well as all driving offences.

The Priorities will not take away from our daily work with the communities, and we will continue to tackle concerns like ASB and Drug use.

Please bring any concerns that you have to the Drop in Event.

## **How can you help?**

You can help us to deliver these objectives by reporting your concerns or any information that you have around Antisocial Behaviour / Drug Dealing / speeding locations, this can be done online at Derbyshire Police.uk. Please give us as much information as you can such as times and dates, if you are happy to be contacted then please leave your contact details. You can also come and speak to us at the forum or any of the community events that we are holding.



**Save time, report online**

Urgent crime, is someone in danger? Call 999

[www.derbyshire.police.uk](http://www.derbyshire.police.uk)

Non-emergency call 101

**Safer Neighbourhood Team**

Time began: 13:00pm  
Time ended: 14:00pm

## **LITTLEOVER WARD COMMITTEE**

### **14<sup>th</sup> JULY 2026**

Present: Councillor Lucy Care (Chair), Council Ajit Atwal & Council Emily Lonsdale  
Residents in attendance: 0

### **Apologies for Absence**

### **Late Items Introduced by the Chair**

None

### **Declarations of Interest**

None

### **Minutes of the previous meeting**

This is the first committee meeting of the 2026-2027 financial year.

## **Derby City Council Devolved Budget funding 2026-2027**

The ward committee approves the allocation of funds for the following purposes against the Devolved Board Budget:

| <b>Detail</b>                                               | <b>Amount</b>     |
|-------------------------------------------------------------|-------------------|
| Littleover in Bloom                                         | £470.30           |
| Greener Derby (on behalf of Littleover Partnership Network) | £640.00           |
| Tranquility Cafe                                            | £1,074.00         |
| <b>Total Allocated</b>                                      | <b>£2,184.30</b>  |
| <b>Total Spent</b>                                          | <b>£0.00</b>      |
| <b>Total Projected Remaining</b>                            | <b>£15,815.70</b> |

### **Resolved**

**That the allocation of funds set out be approved by the Ward Committee**

Signed: \_\_\_\_\_

# Ways to contact us

There are a number of other ways to raise a local issue or report a complaint without waiting for your next Forum. Please contact one of the following to report issues:

**Derby Direct – 01332 293111** General enquiries or email [customerservices@derby.gov.uk](mailto:customerservices@derby.gov.uk)

**Neighbourhood Team** – Telephone: **01332 640000** or email: [Neighbourhoods@derby.gov.uk](mailto:Neighbourhoods@derby.gov.uk)

**Neighbourhood Manager – Daniel Giles and Neighbourhood Officer – Kelsey Mumford**

email: [Daniel.Giles@derby.gov.uk](mailto:Daniel.Giles@derby.gov.uk) email: [Kelsey.Mumford@derby.gov.uk](mailto:Kelsey.Mumford@derby.gov.uk)

**Local Area Coordination –**

**Daren Palmer-** [daren.palmer@derby.gov.uk](mailto:daren.palmer@derby.gov.uk)

**Nadine Thomas** – [Nadine.thomas@derby.gov.uk](mailto:Nadine.thomas@derby.gov.uk)

**StreetPride - 0333 2006981 - This number is charged at local rate.**

To report potholes, fly tipping, litter, dog fouling, grounds maintenance, graffiti, vandalism and damage to street furniture, abandoned vehicles and broken/ faulty street lights.

**Environmental Enforcement Service** - Telephone: **01332 642020** - this line operates Monday to

Thursday, between 9.00am and 5.00pm. Email [environmental.services@derby.gov.uk](mailto:environmental.services@derby.gov.uk) or

[ppoteam@derby.gov.uk](mailto:ppoteam@derby.gov.uk) To report or if you have information on fly tipping, dog fouling, stray dogs, littering, abandoned vehicles, or if you want to report noise nuisance or bonfires.

**Police – 101-** non-emergency calls **Police - 999** - For emergencies only

**Crime Stoppers - 0800 555 111** - To report information anonymously

**Public Protection Officer Team – E-mail** [ppoteam@derby.gov.uk](mailto:ppoteam@derby.gov.uk)

To report fly tipping, litter, Neighbour issues and general ASB

**Derby Homes – 01332 888777** - Housing and repair enquiries

If you are reporting a vehicle which is causing a parking problem now or school parking issues, then please call our dedicated telephone number on **07917233812** or e-mail [generalparkingproblems@derby.gov.uk](mailto:generalparkingproblems@derby.gov.uk)

**For the latest on cost of living support check out:** <https://www.communityactionderby.org.uk/crisis-support/help-with-the-cost-of-living>

**Household Bulky Waste** - You can arrange for the collection of large items such as furniture, mattresses and large electrical items. There will be a charge for this service. Telephone: **0333 200 6981**. Or book online at: [www.derby.gov.uk/bulky-waste/make-booking](http://www.derby.gov.uk/bulky-waste/make-booking)

# Littleover Neighbourhood Forum

## Question Sheet

If you have a question or query, please use this form to outline your question.

|                |  |
|----------------|--|
| Name           |  |
| Address        |  |
| Telephone      |  |
| Email          |  |
| Question title |  |



 We will treat all information you provide in confidence, in accordance with the General Data Protection Regulations 2018. Your personal details will only be used for the purposes of receiving information about your local neighbourhood including your local Neighbourhood Forum, information about events, activities and consultations in your local neighbourhood, information about citywide events, activities and consultations as they arise and information about partnership working and funding opportunities in Derby as they arise. We will only pass personal details to Councillors and our partners if they need to respond to a specific question you have asked. For further information about how your personal information will be used, please visit [www.derby.gov.uk](http://www.derby.gov.uk) where you can see a full copy of our Privacy Notice. Alternatively, you can request a hard copy from – neighbourhoods – [neighbourhoods@derby.gov.uk](mailto:neighbourhoods@derby.gov.uk) or call 01332 642320.

# Locality 4 Littleover ward

## Community Guide

2026



### **Blood pressure Monitor Kits**

Blood pressure monitor kits are available for loan from this library to help you manage your blood pressure. Monitoring your blood pressure regularly can help you find the positive changes in your day-to-day life to keep your heart healthier for the future.

The kits are free to borrow with your library card.  
They are available to borrow for 1 week.  
You can renew once.  
Fines and charges will apply if it is returned late or lost / damaged.

The blood pressure monitor kit includes an information leaflet that explains how to check your blood pressure at home and what to do with the results – measuring blood pressure at home can be very useful to give a more accurate picture of what a person's blood pressure is like. The monitors can also detect an irregular heartbeat.  
Please note – staff in libraries do not have medical training and can't show you how to use the kits – please use the information provided and if you are concerned consult your doctor.

Derby Libraries have books to help you find more information on how to manage health conditions.  
You can search the catalogue at <https://www.inderby.org.uk/libraries/>



### Coffee Mornings

#### **Monday –**

- Littleover Methodist Church Lunch Club, 12:00pm-14:00pm

#### **Tuesday –**

- Lunch Club 12:00pm, St Peters Church Hall

#### **Wednesday –**

- Church Café, 9:30am – 13:30pm. Littleover Methodist Church
- Tranquility Café, 10:30am – 13:00pm Littleover Baptist Church
- Knit and Natter 14:00pm – 16:00pm St Peters Church Hall

#### **Friday –**

- Church Café, 9:30am – 13:30pm, Littleover Methodist Church
- Friendly Face Space 13:00pm-15:00pm, Hannahs field Community Garden

### Physical Activity

#### **Tuesday –**

- Zumba at St Andrews Church 18:30pm-19:30pm £5.50
- Table Tennis Club, Littleover Methodist church, 9.30am-11.30am, £1 donation

#### **Wednesday –**

- Balanced & Strong 13:30pm-14:30pm, Littleover Methodist Church, £5 per class.
- Pilates Class, Littleover Methodist Church 10:00am and 11:15am
- Zumba at Littleover Community School 18:00pm-19:00pm £7.50

#### **Thursday –**

- Move it or Lose it 10:00am-11:00am, Claremont House. £5 per class.
- Keep Fit, over 60's, Grange Hall Community Centre, 10:00am-10:55am and 11:05am-12:00pm
- Rehabilitative Pilates, 10am, Littleover Methodist Church

#### **Friday –**

- Walking tennis, Littleover Valley Tennis Club, 13.00pm–14.30pm. Open to all. First session free then £3 including refreshments.

#### **Saturday –**

- Friend Of Littleover Parks Working Group -first Sat of the month at Sunnysdale Park 10:00am-12:00pm

### Childrens Groups

#### **Monday –**

- Tiddlywinks at St Peter's Community Hub, Normanton Lane 13:30pm – 14:45pm

#### **Wednesday –**

- Under 5's Family Group 9:30am – 11:00am Haven Church
- Root to Nature Forest School Hannah's Field 9:30am-11.00am
- Youth Hot Chocolate and Toast at St Andrew's Community Hub, Blagreaves Lane 14:45pm – 16:00pm

#### **Thursday –**

- Rhyme-time Blagreaves Library 10:30am-11:00am

### Crafts

**Tuesday –** Arts in Nature Hannahs Field – 10:00am – 11:30am

**Thursday –** Water Colour Workshop, 10:00am-12:00pm and 12:30pm – 14:30pm, St Peters Church Hall.

**Saturday –** Crochet for beginners Hannahs Field – 10:00am-12:00pm

### Neighbourhood Cares Events

Community health-based events happening monthly in your local area. These events are subject specific and host partners from multiple different health and wellbeing organisations.

Mickleover Cares is the last Monday on every month at Mickleover Library 1pm – 3pm

Blagreaves Cares is the first Tuesday of every month at Newmount church, Blagreaves lane, 10am – 12pm

Look out for posters and social media posts to follow what events are upcoming.

### Partnership Networks

If you are a group or organisation operating in Littleover then consider joining your local Partnership Network. The network is filled with a variety of voluntary and statutory partners who work together alongside the ward councillors for the betterment of the area and the residents within it.

For more information or to ask to join, please contact the Neighbourhood Manager Daniel Giles on – [Daniel.giles@derby.gov.uk](mailto:Daniel.giles@derby.gov.uk)

### Local Area Coordination

DCC Local Area Coordinators work within the Littleover ward. They work with local people who want to work out what a good life might look like for them and start to make changes.

Email: [Nadine.thomas@derby.gov.uk](mailto:Nadine.thomas@derby.gov.uk) Tel: **07385401068**

Email: [Daren.Palmer@derby.gov.uk](mailto:Daren.Palmer@derby.gov.uk) Tel: **07812300764**

### Social Prescriber

Social prescribing can help with whatever has impact on your health and wellbeing, focusing on what matters to you. It all starts with a chat.

### Derby Carers

"A free service that supports adults in Derby City who look after or support someone aged 18+ who couldn't manage without their help. Support includes groups and activities, referral and signposting."

[derbycarers@derbyshirecares.co.uk](mailto:derbycarers@derbyshirecares.co.uk)

01332 315777



### Money/Debt Advice/Financial Support

**Better off Calculator** - Through just a few simple steps you can see how much benefit you are eligible for and how much better off you might be in work. You can also see how changes in your household budget can affect your income. You can use the calculator for free, but if you want to save and compare calculations, you need to set up an account with us.

**Jubilee Project** St Peter Street, Derby, DE1 1SN

Tel: **01332 360790** Email - [office@stpetersderby.org.uk](mailto:office@stpetersderby.org.uk)

**Stop Loan Sharks** - **0300 555 2222** - [Stoploansharks.co.uk](http://Stoploansharks.co.uk)

**Action Fraud** - **0300 123 2040** - [www.actionfraud.police.uk](http://www.actionfraud.police.uk)

### Food Provision

#### **Derby Food 4 Thought**

For people in need of food support the current process to request food is:

- People make their request for support by calling **01332 346 266** or email [info@DF4T.com](mailto:info@DF4T.com)

#### **Mickleover Community Pantry** -

Based in Mickleover at Vicarage Road Pavilion, Derby, DE3 0ED

Wednesday 12:00pm - 14:00pm Thursday - 12:00pm - 14:00pm

### Livewell

**Helping you to be healthy and well** Livewell is a free service run by Derby City Council that supports people in Derby to lose weight, stop smoking, get fitter and feel the benefits of switching to a healthier lifestyle. Free 40-minute NHS Health Checks for eligible 40 to 74-year-olds can help you stay healthier for longer.

**To find out more and to register-** Visit

[www.livewellderby.co.uk](http://www.livewellderby.co.uk)

Call **01332 641254** or Email [livewell@derby.gov.uk](mailto:livewell@derby.gov.uk)

### Mental Health and Substance Support

**Samaritans.** To talk about anything that is upsetting you, you can contact Samaritans 24 hours a day, 365 days a year. You can call 116 123 (free from any phone)

#### **Derby Drug and Alcohol Recovery Service**

St Andrew House, 201 London Road, Derby, DE1 2TZ

Derby drug and alcohol recovery service is an adult drug and alcohol treatment service.

Call **0300 790 0265**

### Derby Parkinson's Support Group

Our group offers friendship and support locally to people with Parkinson's, their families and carers, contact us to find out more.

For information and advice on Parkinson's, or for emotional support, the Parkinson's UK helpline call on **0808 800 0303**

### Derby City Dementia Support Service

If you live in Derby and you or a person you care for has dementia, the Derby City Dementia Support Service can help you.

The service is run by the Alzheimer's Society and can provide information, advice and support for those experiencing the symptoms of or diagnosed with dementia and their carers. The service also puts on wellbeing, peer support and dementia education events across the city.

You can contact the service by phone **01332 497640**, email [derbycitydementiasupport@alzheimers.org.uk](mailto:derbycitydementiasupport@alzheimers.org.uk) or visit the Alzheimer's Society website.

### Blagreaves Library

The Home Library Service brings the library to your door. If you or someone you know, is interested please phone **01332 640617** minicom **01332 640666** for more information. Email:

[Homelibraryservice@derby.gov.uk](mailto:Homelibraryservice@derby.gov.uk)

## Derby City Council Family Hubs

Derby's Family Hubs are here to welcome you and your family to find the help you need through support and friendship.

Scan the QR Code to go to  
[derby.gov.uk/family-hub](http://derby.gov.uk/family-hub)



### Useful Contacts

**The Derbyshire Fire & Rescue Service** offer a Safe and Well visit to provide you with actions and advice to protect you and your family from the risks of fire, including a falls assessment and identifying any health and care needs. **01332 777850**

**[SouthAreaAdmin@derbys-fire.gov.uk](mailto:SouthAreaAdmin@derbys-fire.gov.uk)**

#### **Direct Help & Advice (Derby Law Centre)**

Support people into work and education or training as well providing information and advice around debt, housing issues & homelessness. **01332 287 850**

#### **Warmer Derby and Derbyshire**

Bill Advice, Bill Support- **0800 677 1332**

**[wdd@mea.org.uk](mailto:wdd@mea.org.uk)**

**Citizens Advice Mid Mercia - 0808 278 7972**

## Useful Derby City Council Contacts

### **General parking problems- Email:**

**[generalparkingproblems@derby.gov.uk](mailto:generalparkingproblems@derby.gov.uk)**

**[schoolparkingproblems@derby.gov.uk](mailto:schoolparkingproblems@derby.gov.uk)**

**Telephone - 07917 233 812**

**Traffic concerns- Email: [traffic.management@derby.gov.uk](mailto:traffic.management@derby.gov.uk)**

**Telephone - 01332 640815**

**Highways - Email: [maintenance.highways@derby.gov.uk](mailto:maintenance.highways@derby.gov.uk)**

**Public Protection Team - Email: [PPOTeam@derby.gov.uk](mailto:PPOTeam@derby.gov.uk)**

### **Environmental Protection Team Email:**

**[environmental.services@derby.gov.uk](mailto:environmental.services@derby.gov.uk)**

**Telephone - 01332 642020**

**Derby City Council Trees - [trees@derby.gov.uk](mailto:trees@derby.gov.uk)**

**Household Bulky Waste** - Collection of large items- furniture and large electrical items (charged service). Telephone: **0333 200 6981**. Or book online at: **[www.derby.gov.uk/bulky-waste/make-booking](http://www.derby.gov.uk/bulky-waste/make-booking)**

**Neighbourhood Manager- [Daniel.Giles@derby.gov.uk](mailto:Daniel.Giles@derby.gov.uk)**

**Neighbourhood Officer- [Kelsey.Mumford@derby.gov.uk](mailto:Kelsey.Mumford@derby.gov.uk)**

### **Wards Councillors**

**Ajit Atwal – [Ajit.Atwal@derby.gov.uk](mailto:Ajit.Atwal@derby.gov.uk)**

**Lucy Care – [Lucy.care@derby.gov.uk](mailto:Lucy.care@derby.gov.uk)**

**Emily Lonsdale – [Emily.lonsdale@derby.gov.uk](mailto:Emily.lonsdale@derby.gov.uk)**

## Social Care

**Adults- 01332 640777**

**Children & young people (under 18)- 01332 641172**

**Out of Hours (Derby City Care Line)- 01332 956606**

**For those who are hard of hearing or deaf – email:**

**[DCCcareline@derby.gov.uk](mailto:DCCcareline@derby.gov.uk)**

**Text 07812 300177**

### **Home Energy Advice Service**

The Home Energy Advice Service can also provide energy saving freebies to reduce draughts to make homes feel more comfortable in winter, low-energy LED lightbulbs, radiator panels to keep more heat in and hot water tank jackets. The service can also be contacted via email at **[home.energy@derby.gov.uk](mailto:home.energy@derby.gov.uk)**

**The Handy Person Service** can help with small jobs around the home including grab rails, smoke detectors and key safe fitting. Handy Van **01332 640163 [home.repairs@derby.gov.uk](mailto:home.repairs@derby.gov.uk)**

### **Neighbourhood Board Funding**

The new financial year brings the new allocation of neighbourhood board funding. If you are a group, voluntary organisation and are interested in applying to your neighbourhood board. Application forms can be requested from **[Neighbourhoods@derby.gov.uk](mailto:Neighbourhoods@derby.gov.uk)**

## Useful Medical & Emergency Contacts

### **Carelink**

Telephone referral: **01332 642203**

Email: **[carelink@derby.gov.uk](mailto:carelink@derby.gov.uk)**

### **Carers advice and support -**

**[carers@citizensadvicemidmercia.org.uk](mailto:carers@citizensadvicemidmercia.org.uk) 01332 228 777**

### **Universal Services for Carers in Derby**

Email: **[carers@citizensadvicemidmercia.org.uk](mailto:carers@citizensadvicemidmercia.org.uk)**

Telephone: **01332 228777**

**Mediquip - 01773 604426**

**EMAS Hospital transport -03003003434**

**NHS- Non-Emergency: 111, Emergency: 999**

**Police- Non-Emergency: 101, Emergency: 999**

### **Community Nursing Team**

Equipment to support activities of daily living please contact Derby City Council on **01332 640777**.

Any queries please contact your care coordinator based at your GP surgery and they will be able to refer to the most appropriate service.

**Let's talk about the things that matter most**



**Friday 25 September**  
**2pm - 6pm**

**St Peter's Community Hub, Normanton Lane, DE23 6GP**

**Join us for an open, friendly drop in about  
aging well and dying well in a relaxed space.**

**Staying active and connected : Adult Social Care services**

**Private Care : Lasting Power of Attorney & future planning**

**Attendance Allowance and financial information**

**Information from local places of worship and undertakers**

**ReSPECT forms : And more**

**Taking steps now brings peace of mind for you  
and reassurance for your family and friends.**

**Start the conversation today.**